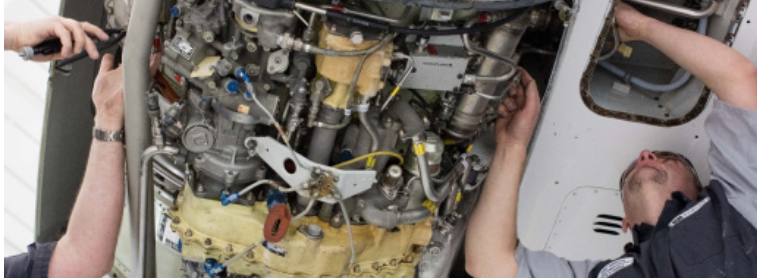


RAPID RESPONSE

+1 402.475.2611 | www.DuncanAviation.aero | 800.228.4277



ENGINE INFORMATION & CAPABILITIES



AOG 24/7 EMERGENCY SERVICE - +1 402.470.4560

ONLINE FORM - WWW.DUNCANAVIATION.AERO/AOG

Duncan Aviation Rapid Response AOG Promise:

- Within 30 minutes, you will hear from a Duncan Aviation RRT member by phone to acknowledge your AOG request
- Within one hour, we will follow up with labor availability and logistic planning
- To be onsite at your location, pending agreements, approvals, and manpower availability
- We promise to do what it takes to get you returned-to-service as quickly as possible

It doesn't matter where an operator is located. Duncan Aviation Rapid Response answers the call and brings the necessary resources, technicians, tooling, and/or parts to provide what is needed, when and where it's needed.

IN-FIELD ENGINE CAPABILITIES AT AIRCRAFT LOCATION (SCHEDULED/UNSCHEDULED)

Honeywell

- TFE731—Authorized Heavy Service Center: Hot Section & Fan Gear Box Repair, Line Maintenance & Inspection, engine R&R
- HTF7000 (AS907)—Authorized Minor Service Center: HSI & Repair, including replacement of all bearings and seals, Line Maintenance & Inspection, engine R&R
- CFE738—Authorized Line Service Center: Line Maintenance & Inspection, engine R&R
- All APU Models – Authorized Line Service Center: Line Maintenance & Inspection, engine R&R

Pratt & Whitney

- PW300 & PW600 series—Line Service Center: Line Maintenance & Inspection, IBR, LUI, engine R&R
- PW500 series—Line Service Center: Line Maintenance & Inspection, Hot Section Repair, engine R&R
- JT15D—Line Service Center: Line Maintenance & Inspection, Hot Section, engine R&R
- Hamilton Sundstrand APUs—Line Maintenance & Inspection, engine R&R

GE

- CF34—Authorized Line Service Center, Hot Section, Front End Entry, VGV Tracking, Line Maintenance & Inspection, engine R&R

Williams

- FJ44—Authorized Line Service Center: Line Maintenance & Inspection, engine R&R Line

Rolls-Royce

- BR710 A1-10, BR710 C4-11, BR710 A2-20 Line—Authorized Line Service Center: Line Maintenance & Inspection, engine R&R Line
- Tay 611-8/Tay 611-8C—Authorized Line Service Center: Line Maintenance & Inspection, engine R&R Line
- AE3007A Line on corporate aircraft—Authorized Line Service Center: Line Maintenance & Inspection, engine R&R Line

PARTS/WARRANTY PROGRAMS SUPPORTED (WE CAN FILE YOUR CLAIMS)

- MSP
- ESP
- GE OnPoint
- EAP
- TAP
- JSSI
- CorporateCare
- New Engine Warranty

RAPID RESPONSE SERVICE

Shane Heier

Manager-RRT

Shane.Heier@DuncanAviation.com

+1 206.375.4454

Travis Todd

Project Manager-RRT

Travis.Todd@DuncanAviation.com

+1 214.287.2048

Aaron Hutton

Project Manager-RRT

Aaron.Hutton@DuncanAviation.com

+1 717.247.6342

RAPID RESPONSE

+1 402.475.2611 | www.DuncanAviation.aero | 800.228.4277



AIRFRAME INFORMATION & CAPABILITIES



AOG 24/7 EMERGENCY SERVICE - +1 402.470.4560

ONLINE FORM - WWW.DUNCANAVIATION.AERO/AOG

Duncan Aviation Rapid Response AOG Promise:

- Within 30 minutes, you will hear from a Duncan Aviation RRT member by phone to acknowledge your AOG request
- Within one hour, we will follow up with labor availability and logistic planning
- To be onsite at your location, pending agreements, approvals, and manpower availability
- We promise to do what it takes to get you returned-to-service as quickly as possible

It doesn't matter where an operator is located. Duncan Aviation Rapid Response answers the call and brings the necessary resources, technicians, tooling, and/or parts to provide what is needed, when and where it's needed.

IN-FIELD AIRFRAME CAPABILITIES AT AIRCRAFT LOCATION (SCHEDULED/UNSCHEDULED)

Textron

- Cessna 500, 600, and 700 series
- Hawker 750, 800, 800XP/850XP, 900XP, 1000

Dassault

- Falcon: 10, 20, 50/50EX, 900/900EX/900EXEASY, 2000/2000EX/2000EXEASY, 7X and 8X

Bombardier

- Learjet 30, 45, 55, and 60 series
- Challenger 600, 601, 604, 605, 650, 850, 300, and 350
- Global Express/Express XRS, 5000/5000GVFD, and 6000

Gulfstream

- Astra G100, SPX, G150, G200/Galaxy
- G280, GIII, GIV/G-IVSP, G300, G350, G400, G450

Embraer

- Legacy 450, 500, 600, and 650
- Praetor 500, and 600
- Phenom 100/100E/100EV, 300

PARTS/WARRANTY PROGRAMS SUPPORTED (WE CAN FILE YOUR CLAIMS)

- | | | | |
|---------------|---------------|-------------------------|-------------------|
| • Falcon Care | • Smart Parts | • Pro Parts | • Power Advantage |
| • CASP | • MSP | • ESP | • GE OnPoint |
| • TAP | • JSSI | • New Aircraft Warranty | |

AIRFRAME RAPID RESPONSE SERVICE

Tyler Spurling

MRO RRT Manager

Tyler.Spurling@DuncanAviation.com

+1 402.984.5387

Forrest D. Ferdon

Team Leader-BTL RRT

Forrest.Ferdon@DuncanAviation.com

+1 269.760.9327

Mark Shockley

Team Leader-LNK RRT

+1 303.590.8102

Mark.Shockley@DuncanAviation.com

Matt Garity

Team leader-PVU RRT

+1.402.770.4293

Matt.Garity@DuncanAviation.com